

Suite of Services Document

Services	Activities	MITIGATION		
		EMBC Provides to Provincial Local Authorities	EMBC Provides to First Nations Under 1993 LOU	EMBC to Provide to First Nations Under Renewed Agreement
Studies, surveys, and research shared with local authorities to alleviate or prevent an emergency	Identifying opportunities for disaster reduction through sharing of materials from other jurisdictions and source	√		√
	Special or targeted initiatives (i.e. community resilience programs)	√		√
Hazard, Risk, Vulnerability Assessments (HRVA) and Tools	HRVA tool and access to hazard technical specialists	√		√
Community Emergency Program Review	Support with on-line toolkit completion	√		√

Services	Activities	PREPAREDNESS		
		EMBC Provides to Provincial Local Authorities	EMBC Provides to First Nations Under 1993 LOU	EMBC to Provide to First Nations Under Renewed Agreement
Support EM planning and program development	Develop and maintain planning tools	√		√
	Support the establishment of local EM programs	√		√
	Collaboration and coordination with critical infrastructure sectors (i.e. BC Hydro)	√		√
	Evacuation Planning	√		√

	Exercising of EM plans with First Nations	√		√
	Integrated planning and exercising with local authorities and neighbouring communities	√		√
Training Program	Annual schedule of JIBC courses or workshops similar to local authorities (EM & Emergency Social Services (ESS))	√		√
	Information sessions & readiness workshops on various EM topics (i.e.: ESS, flooding/sandbagging, EM preparedness)	√		√
	Participation in the Public Safety Lifeline Volunteers program	√		√
Public Education	Seasonal Preparedness packages	√		√
	Personal preparedness education	√		√
	Shake Out BC	√		√
	Notification of exercises/conferences	√		√
	Dissemination of all warning and alert bulletins (i.e. tsunami, avalanche, weather, fire, floods, etc.)	√		√
Participation of First Nations in working groups similar to Local Authorities (i.e. Seismic Safety Council, BCEMRMS/BCEMS)		√		√
Implementation of After Action learning from reports and debriefs.	Special or targeted initiatives and/or reports	√		√

Services	Activities	RESPONSE		
		EMBC Provides to Provincial Local Authorities	EMBC Provides to First Nations Under 1993 LOU	EMBC to Provide to First Nations Under Renewed Agreement
Emergency Coordination Centre for 24/7 Calls	Reporting emergencies	√	√	√
	Access to EMBC 24/7 EMBC duty manager support	√	√	√
	Issuance of Task Numbers	√	√	√
Regional EMBC Offices	Liaise with local governments on EM response needs	√	√	√
	Coordinate response supports	√	√	√
	Situation awareness and reporting: sharing reports with local governments and stakeholders	√	√	√
	Coordination of volunteer, technical, municipal, provincial, federal or other agency supports	√	√	√
	Coordination of ESS	√	√	√
	First Nation presence or FN liaison in PREOC/PECC	√	√	√
	TEAMS support for emergencies	√	√	√
	Activation of PREOC/PECC in support of emergencies	√	√	√
	Evacuation coordination and support; SOLE/BCR	√	√	√
	Coordination and repatriation of local authorities	√	√	√
	Consultation with relevant stakeholders on extraordinary resource request for emergency response support	√	√	√
Distribution of bulletins and advisories to all	Dissemination of all warning and alert bulletins (i.e. tsunami,	√	√	√

communities and participation by all communities in coordination calls	avalanche, weather, fire, floods, etc.)			
	Activation of PECC and PREOC in support of emergencies	√	√	√
	Linkage to external jurisdictional support (national and international)	√	√	√
	Staff (line staff through to Executive members for consultation and support)	√	√	√
Reimbursement of Claims	Tracking all costs billable to INAC under Task Numbers and invoices INAC for reimbursement	√	√	√
	Support all communities with claim submission process and eligible expenses	√	√	√
	Providing reimbursement for all emergency response activities deemed eligible	√	√	√

		RECOVERY		
Services	Activities	EMBC Provides to Provincial Local Authorities	EMBC Provides to First Nations Under 1993 LOU	EMBC to Provide to First Nations Under Renewed Agreement
Disaster Financial Assistance Program	Guidance and direction on the collection of information and documentation to support a request for DFA	√	√	√
	Presence in the community during town hall meetings to message the DFA program and the	√	√	√

	application process for private sector applicants			
	Providing ongoing statistical information regarding private sector claims to assist in local authority recovery	√	√	√
	Guidance and direction on the process for submitting a Local Government DFA application and recovery plan	√	√	√
	Guidance and direction on documentation required to maximize a recovery claim	√	√	√
	Adjudication of disaster financial assistance claims for local authority owned infrastructure	√	√	√
	Providing direct financial aid to compensate for local authority owned disaster damages and losses	√	√	√
	Telephone and in-person support to provide disaster financial assistance for homeowners, residential tenants, small businesses and farmers	√	√	√
	Accepting applications for	√	√	√

	disaster financial assistance			
	Meeting applicants in-person to evaluate disaster damage and losses	√	√	√
	Responding to inquiries and providing advice and information	√	√	√
	Adjudicating claims for disaster financial assistance	√	√	√
	Providing direct financial aid to compensate for individually owned disaster damages and losses	√	√	√