

Terms of Reference of the External Review of Legal Aid Service Delivery in British Columbia

Mandate

- A comprehensive review of legal aid service delivery models will be undertaken and a report with recommendations submitted to the Attorney General by December 31, 2018.
- The review will examine the effectiveness and efficiencies of current and potentially new models with a user-focus to help ensure optimal access to justice for British Columbians.

Scope

- The review should consider analysis of the current service delivery models used by Legal Services Society, including the following elements and issues:
 - Workflow and caseload demand;
 - Certificate/private bar models;
 - Mixed models;
 - Duty Counsel;
 - Choice of Counsel;
 - Clinics;
 - Major cases;
 - Paralegals;
 - Trends and challenges: geographical; cultural/demographic; technological; priorities; flexibility; resourcing; capacity;
 - Models used in other jurisdictions, including staff lawyers; and
 - Other topics you consider relevant.
- The final report should include prioritized recommendations for potential improvements in legal aid service delivery on the basis of demand, resource-efficiencies and positive outcomes for citizens dealing with their legal matters.

Consultations

- The reviewer should engage in consultations with any individuals or organizations you think would assist in developing your recommendations, as necessary.