



July 18, 2019

WCB Review 2019
PO BOX 97122 Stn Main
Richmond, B.C.
V6X 8H3

To: Ms. Janet Patterson,

Dear Madame,

On behalf of the BC Hotel Association (BCHA), I would like to convey our support for the Employer Community Submission to the Patterson Review of the BC Workers' Compensation System (WorkSafe BC).

The BC Hotel Association has over 600 hotel members and nearly 200 associate members, representing an industry with revenue in excess of \$3.2 billion, 80,000 rooms and more than 60,000 employees. As a prominent sector of the BC economy, we feel that the Terms of Reference for the Review of the Workers' Compensation system will have significant impact on economic development and business retention in our province.

Our greatest resource are our people. In today's highly competitive job market where unemployment is low, it is very challenging to engage talented candidates for new job opportunities. Our employees are considered the most valuable intangible assets of our industry. Our workforce is the backbone of our business, and it is essential to our industry that we are committed to providing a work environment in which all individuals are treated with mutual respect and dignity. Please consider this before making significant changes and recommendations.

I appreciate your full and fair consideration of the Employer Community Submission to the Patterson Review of the BC Workers' Compensation System.

Sincerely,

A handwritten signature in black ink, appearing to read "John Kearns".

John Kearns
Board Chair
BC Hotel Association