

July 19, 2019

Janet Patterson
Reviewer
Workers' Compensation System Review
PO BOX 97122 Stn Main
Richmond, B.C.
V6X 8H3

Via email: Info@wcbreview.ca

Dear Ms. Patterson:

Re: Employer's Forum Submission to Workers' Compensation System Review

British Columbia Rapid Transit Company Ltd. (BCRTC) is formally endorsing the "Employer Community Submission to the Workers' Compensation System Review", submitted on or about July 19, 2019, in response to your review of the BC Workers' Compensation System Review as set out in the Terms of Reference dated March 4, 2019 signed by Hon. Harry Bains, Minister of Labour.

Further, BCRTC has the following concerns we would like considered as part of the review:

- Acceptance of mental health claims related to minor incidents, whether individual or cumulative, based on subjective evidence. This practice has resulted in a 30% increase in mental health claims in 2019 (year to date) over 2018. This increase is not sustainable from the employer's perspective.
- The delay between an incident occurring, and the provision of mental health support and treatment to workers suffering from mental health disorders. Delays, frequently in the order of 4 weeks (due to adjudication time period) result in workers not receiving the support needed for full recovery. This negatively impacts workers in the long term.
- Lack of availability of registered psychologists to complete the second step of the adjudication process (diagnosis) in a timely fashion. This resource deficiency has resulted in adjudication delays that negatively impact both the employer (from a case management perspective), and the employee's access to timely treatment and support.

Yours truly,

Pamela Findling
Director, Training, Health and Wellness Services
British Columbia Rapid Transit Company Ltd. (BCRTC)

cc: Haydn Acheson, President & GM, BCRTC

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