

GEORGE MASSEY TUNNEL REPLACEMENT PROJECT

PHASE 1 – UNDERSTANDING THE NEED – CONSULTATION SUMMARY REPORT
MARCH 2013

Appendix 2: Consultation Materials

- A. Sample Print Advertisements
- B. Stakeholder Meeting Letter
- C. Advertising Record
- D. Media Release and Info Bulletin
- E. Discussion Guide
- F. Feedback Form
- G. Presentation
- H. Meeting Notes
- I. Written Submissions

Public Notice

Phase 1 Consultation: George Massey Tunnel Replacement

November 28 - December 19, 2012

The Ministry of Transportation and Infrastructure is inviting communities, stakeholders and the public to participate in consultation for the George Massey Tunnel Replacement Project.

The ministry is undertaking a comprehensive planning and consultation process to determine the most appropriate solution to meet the growing needs of communities, businesses and stakeholders that rely on this crossing.

This multi-stage planning initiative will incorporate technical analysis and broad-based community, business and public input. Phase 1 focuses on understanding needs. The outcome of Phase 1 will be to develop a short-list of potential replacement options for additional community input and feedback during Phase 2, planned for early 2013.

We Want to Hear from You - Get Involved Today

PARTICIPATE ONLINE

Phase 1 consultation will take place between November 28 and December 19, 2012. The deadline for feedback is December 19.

Visit masseytunnel.ca to learn how you can get involved:

- Attend an **open house** in Richmond, Surrey or Delta
- Read **Consultation and Technical Information** (Available online November 28)
- Complete a **Feedback Form**
- **Sign-up** to receive ongoing updates

OPEN HOUSE SCHEDULE

Delta	December 1	10 a.m. to 1 p.m. Presentation at Noon	Delta Town and Country 6005 Highway 17, Delta
Richmond	December 4	6 p.m. to 9 p.m. Presentation at 8 p.m.	Signature Sandman Hotel 10251 Saint Edwards Drive, Richmond
Surrey/Cloverdale	December 6	6 p.m. to 9 p.m. Presentation at 8 p.m.	Cloverdale Fairgrounds Alice McKay Building 6050A 176 Street, Surrey
South Surrey	December 10	6 p.m. to 9 p.m. Presentation at 8 p.m.	Morgan Creek Golf Course 3500 Morgan Creek Way, Surrey
Richmond	December 11	6 p.m. to 9 p.m. Presentation at 8 p.m.	The Richmond Olympic Oval 6111 River Road, Richmond

For more information, contact program staff by telephone at 1-8-555-MASSEY (1 855 562-7739), e-mail masseytunnel@gov.bc.ca, visit the web site masseytunnel.ca, or follow us on Twitter @TranBC.



**BC JOBS
PLAN**

公告

第一階段諮詢：

馬西隧道(George Massey Tunnel)改建

2012年11月28日至12月19日

運輸及基建廳現正邀請社區人士、利益相關者及公眾，參與馬西隧道改建計劃的諮詢。

該廳現正開始進行一項全面的規劃及諮詢程序，以確定最恰當的解決辦法，去滿足依賴這條通道的社區、商戶及利益相關者日益增長的需要。

這項多階段的規劃行動將會包含技術分析和廣泛的社區、商界及公眾意見諮詢。第一階段集中於了解需要。第一階段的結果將會是定出一份決選名單，裏面列出可能的改建選擇，然後在第二階段期間讓社區人士再提意見和作出回應。第二階段定於2013年初進行。

我們想聽您的意見 - 今天就參與其事

網上參與

第一階段諮詢將於2012年11月28日至12月19日期間進行。作出回應的最後期限為12月19日。

請瀏覽masseytunnel.ca，了解一下您可怎樣參與其事：

- 參加在列治文、素里或三角洲舉行的**開放日**
- 閱讀**諮詢和技術資訊** (11月28日起在網上提供)
- 填妥**回應表**
- **報名**接收日後的最新消息

開放日時間表

三角洲	12月1日	上午10時至下午1時 中午進行簡報	Delta Town and Country 6005 Highway 17, Delta
列治文	12月4日	晚上6時至9時 晚上8時進行簡報	Signature Sandman Hotel 10251 Saint Edwards Drive, Richmond
素里/ 克洛弗代爾 (Cloverdale)	12月6日	晚上6時至9時 晚上8時進行簡報	Cloverdale Fairgrounds Alice McKay Building 6050A 176 Street, Surrey
南素里	12月10日	晚上6時至9時 晚上8時進行簡報	Morgan Creek Golf Course 3500 Morgan Creek Way, Surrey
列治文	12月11日	晚上6時至9時 晚上8時進行簡報	The Richmond Olympic Oval 6111 River Road, Richmond

查詢詳情，請聯絡項目工作人員，

電話：1-8-555-MASSEY (1 855 562-7739)，電郵：masseytunnel@gov.bc.ca，

瀏覽網址：masseytunnel.ca，

或在Twitter @TranBC關注有關資訊。



BC JOBS
PLAN

Dear Stakeholder,

You are invited to participate in a stakeholder meeting as part of the George Massey Tunnel Replacement Project.

As you may be aware, the Ministry of Transportation and Infrastructure recently announced that it would be undertaking a comprehensive planning process to replace the George Massey Tunnel. This process involves consultation with communities and stakeholders such as yourself, to help determine the most appropriate solution to meet the growing needs of communities, businesses and stakeholders that rely on this crossing.

The meeting will include a presentation and an opportunity for you to ask questions, share your views with the Project Team and other stakeholders, and to provide your feedback on important project considerations.

Due to space limitations, these meetings are by invitation only and designed to encourage dialogue between specific groups that have an interest in the tunnel. However, if you believe there is a more appropriate member of your organization who should attend or have colleagues you believe would be interested in participating, please contact us. Five public open houses are also being held as noted below.

Meeting details are as follows:

Date: December 7, 2012
Time: 10:00 a.m. – 12:00 noon (Light refreshments will be served)
Location: Delta Town & Country Inn, Park Room
Address: 6005 Highway 17, Delta, B.C.

Please RSVP to confirm your attendance at the meeting by emailing masseytunnel@gov.bc.ca or calling 1-855-562-7739. Please leave your name, contact information and specify the date and time of the meeting you plan to attend. For more information:

- o Visit www.masseytunnel.ca
- o Plan to attend an open house in Richmond, Surrey or Delta – See schedule below
- o Read the consultation materials and complete a feedback form - Available online November 28
- o Email masseytunnel@gov.bc.ca or call 1-855-562-7739 to ask a question
- o Follow: @TranBC

OPEN HOUSE SCHEDULE			
Delta	December 1	10 a.m. – 1 p.m. Presentation at Noon	Delta Town & Country Inn 6005 Highway 17, Delta
Richmond	December 4	6 p.m. – 9 p.m. Presentation at 8 p.m.	Signature Sandman Hotel 10251 Saint Edwards Drive, Richmond
Surrey/ Cloverdale	December 6	6 p.m. – 9 p.m. Presentation at 8 p.m.	Cloverdale Fairgrounds Alice McKay Building 6050A 176 St., Surrey
South Surrey	December 10	6 p.m. – 9 p.m. Presentation at 8 p.m.	Morgan Creek Golf Course 3500 Morgan Creek Way, Surrey
Richmond	December 11	6 p.m. – 9 p.m. Presentation at 8 p.m.	The Richmond Olympic Oval 6111 River Road, Richmond

The Ministry will consider stakeholder and community input from Phase 1 in developing a short-list of potential replacement options for additional community input and feedback during Phase 2, planned for early 2013. Subsequent project phases will be planned accordingly.

We look forward to seeing you on December 7 and to your involvement as we work together with communities to plan for this important project.

Yours truly,

Geoff Freer
Project Director

APPENDIX 2C – Newspaper Advertising

Publication	Date	# of Insertions
Vancouver Sun	November 21 November 22 (reprint)	2
The Province	November 21 November 22 (reprint)	2
Ming Pao	November 26	1
The Richmond News	November 23 November 28 November 30	3
The Richmond Review	November 23 December 7	2
The Delta Optimist	November 23 November 30	2
The Leader	November 27 December 6	2
The Now	November 27 December 6	2
Peace Arch News	November 27 December 6	2
Langley Advance	November 27 December 4	2
Langley Times	November 27 December 4	2
Total		22

NEWS RELEASE

For Immediate Release
2012TRAN0109-001828
Nov. 21, 2012

Ministry of Transportation and Infrastructure

Massey Tunnel replacement consultations begin Updated Nov. 21 to correct dates and address in Backgrounder

VANCOUVER – The government of B.C. has heard from communities north and south of the Fraser River that the replacement of the George Massey Tunnel is a priority for B.C. families.

This is why the Province is moving forward on the George Massey Tunnel Replacement Project with the first phase of a multi-phase consultation process set to begin next week.

The Ministry of Transportation and Infrastructure is committed to working with all stakeholders and communities who depend on the Highway 99 corridor, to ensure that the improvements support both regional and provincial plans and meet the needs of a growing population and economy.

The existing four-lane George Massey Tunnel opened in 1959 and now carries over 80,000 vehicles each day. It is the only major Fraser River crossing in Metro Vancouver with a single lane of traffic in the off-peak direction during the daily commute.

The existing tunnel has 10 to 15 years of useful life remaining before major components will need to be completely replaced. Because it realistically takes 10 years to plan and construct a project of this magnitude, it's important to start the planning process now to ensure a solution will be in place when needed.

The launch of this planning process is the first important step to help determine the most appropriate solution to meet the growing needs of families, commuters, businesses and others that rely on this crossing.

The consultation program will include a variety of methods for the public and stakeholders to be involved and provide input, including online engagement, stakeholder meetings, and five public open houses. The ministry will use this input to develop a short-list of potential replacement options for additional public consultation in the new year.

Government's intention to begin the process to replace the George Massey Tunnel was announced by Premier Christy Clark on Sept. 28, 2012, in an address to the Union of B.C. Municipalities.

Quotes:

Minister of Transportation and Infrastructure Mary Polak –

“We’ve heard from commuters and community leaders, and one thing is very clear to us – the status quo is not an option. That’s why we’re beginning the process to replace the George Massey Tunnel.”

“We’re looking forward to public input from all over the region. This input will help us develop a solution that will address congestion and improve reliability for commuters and businesses that rely on the Highway 99 corridor.”

Delta Mayor Lois Jackson –

“I am extremely pleased to see that work is starting on the George Massey Tunnel Replacement Project. Delta is the community most impacted by tunnel congestion and knowing that work is in progress is a great relief for our residents and businesses alike.”

“For several years, we have been lobbying for something to be done, and I would personally like to thank Premier Christy Clark and Transportation Minister Mary Polak for listening and taking decisive action in moving forward with this vital link. We look forward to working together with the Province on a viable solution to the tunnel congestion.”

Richmond Mayor Malcolm Brodie –

“Traffic congestion is one of the main concerns of our region. Over time, the Massey Tunnel has been a major negative factor affecting the efficient movement of both people and goods around our region and in our city.”

“We are looking forward to being part of the planning process to replace the Massey Tunnel and working with the Province on plans to get traffic freely flowing again throughout the Highway 99 corridor.”

Surrey Mayor Dianne Watts –

“The City of Surrey is looking forward to the consultation process because this crossing impacts an important transportation corridor, including our port network.”

“Seventy per cent of the region’s growth is taking place south of the Fraser River, so replacing the George Massey Tunnel will help improve the flow of goods and people, and create a more efficient transportation system.”

Quick Facts:

- The four-lane George Massey Tunnel opened in 1959.
- The counter-flow system was put in place in 1981.
- In addition to being a significant commuting route, it is part of a primary north/south corridor to the U.S. border and east/west corridor to the Tsawwassen Ferry Terminal.
- The tunnel now serves more than 80,000 vehicles a day, and is the only major crossing of the Fraser River in Metro Vancouver with a single lane of traffic in the off-peak direction.

Learn More:

Find out more about the George Massey Tunnel Replacement Project at: www.masseytunnel.ca

A backgrounder follows.

Contact: Kate Trotter
Government Communications and Public Engagement
Ministry of Transportation and Infrastructure
250 356-8241

Connect with the Province of B.C. at: www.gov.bc.ca/connect

BACKGROUND

For Immediate Release
2012TRAN0109-001828
Nov. 21, 2012

Ministry of Transportation and Infrastructure

George Massey Tunnel Replacement Project Open Houses

The public and stakeholder consultation program will begin **Nov. 28, 2012**, and include a variety of methods for the public and stakeholders to be involved and provide input, including online engagement, stakeholder meetings, and five public open houses. The deadline for input into the first phase of consultation is **Dec. 19, 2012**.

Delta:

Saturday, Dec. 1, 2012

Open House: 10 a.m. – 1 p.m.
Presentation at noon
Delta Town & Country
6005 Highway 17
Delta

South Surrey:

Monday, Dec. 10, 2012

Open House: 6 p.m. – 9 p.m.
Presentation at 8 p.m.
Morgan Creek Golf Course
3500 Morgan Creek Way
Surrey

Richmond:

Tuesday, Dec. 4, 2012

Open House: 6 p.m. – 9 p.m.
Presentation at 8 p.m.
Sandman Vancouver Airport Hotel
10251 Saint Edwards Drive
Richmond

Richmond:

Tuesday, Dec. 11, 2012

Open House: 6 p.m. – 9 p.m.
Presentation at 8 p.m.
The Richmond Olympic Oval
6111 River Road
Richmond

Surrey/Cloverdale:

Thursday, Dec. 6, 2012

Open House: 6 p.m. – 9 p.m.
Presentation at 8 p.m.
Cloverdale Fairgrounds - Alice McKay
Building
6050A - 176 Street
Surrey

Contact: Kate Trotter
Government Communications and Public Engagement
Ministry of Transportation and Infrastructure
250 356-8241

Connect with the Province of B.C. at: www.gov.bc.ca/connect

INFORMATION BULLETIN

2012TRAN0132-002046
Dec. 17, 2012

Ministry of Transportation and Infrastructure

First phase of Massey Tunnel consultations ends Wednesday, Dec. 19

VANCOUVER – British Columbians have until Wednesday, Dec. 19 to provide input into the first phase of public consultation for the George Massey Tunnel Replacement Project.

This initial phase of consultation focuses on understanding the needs of current tunnel users. A series of five public open houses have concluded, but users of the Massey Tunnel can still provide input through the George Massey Tunnel Replacement Project website at:

www.masseytunnel.ca

The project website contains all consultation materials, including display boards, a discussion guide and a feedback form that you can use to have your say. This input will help determine the most appropriate solution to ensure Highway 99 continues to serve as a key component of the provincial transportation network.

The ministry will use input from the first phase of consultation to develop a short-list of potential replacement options for additional public consultation in the new year.

The existing four-lane George Massey Tunnel opened in 1959 and now carries over 80,000 vehicles each day.

The tunnel has 10 to 15 years of useful life remaining before major components will need to be completely replaced, so it's important to start the planning process now to ensure a solution will be in place when needed.

Contact: Kate Trotter
Government Communications and Public Engagement
Ministry of Transportation and Infrastructure
250 356-8241

Connect with the government of B.C. at: www.gov.bc.ca/connect

Appendix 2E: Discussion Guide

Available at masseytunnel.ca –

<http://engage.gov.bc.ca/masseytunnel/files/2012/11/George-Massey-Tunnel-Replacement-Project-Discussion-Guide.pdf>

Appendix 2F: Feedback Form

Available at masseytunnel.ca –

<http://engage.gov.bc.ca/masseytunnel/files/2012/11/George-Massey-Tunnel-Replacement-Project-Feedback-Form-Print-Version.pdf>