

## APPENDIX 2: FEEDBACK FORM



# George Massey Tunnel Replacement Project

## Project Definition Report Consultation **FEEDBACK FORM**

### Reducing Congestion, Improving Safety and Supporting a Growing Region

Traffic congestion and public safety challenges at the George Massey Tunnel have been increasing for many years. The Tunnel is now B.C.'s number 1 congestion point and this is expected to get worse as population and economic centres south of the Fraser River continue to grow. Built in the 1950s, the Tunnel also does not meet current seismic standards and major components such as lighting and ventilation will need to be replaced within the next 10 years. Prior to completing this survey please read through the background information on the Project website.

### Your Input is Important

Your input is important. The Ministry's Project Team will consider it along with input from others, ongoing technical analysis and broader provincial government plans to finalize the Project scope and take the next steps toward implementation.

If you would like to receive email updates about the George Massey Tunnel Replacement Project, please provide your email address from the signup page on the Project website [www.masseytunnel.ca](http://www.masseytunnel.ca), send us an email at [masseytunnel@gov.bc.ca](mailto:masseytunnel@gov.bc.ca) or call us at 1-855-5-MASSEY (1-855-562-7739).

### Purpose of this Consultation

The purpose of this consultation is to obtain your feedback on:

- The proposed Project scope
- Project success measures
- Funding options
- Traffic management during construction

This survey should take less than 10 minutes to complete.

**PLEASE PROVIDE YOUR FEEDBACK  
BY JANUARY 28, 2016.**

**To help us understand where people  
who are interested in this project live,  
please provide the first three characters  
of your postal code.**

*The information you provide on this Feedback Form will be used for the George Massey Tunnel Replacement Project.*

*Personal information is collected for the purposes of informing the George Massey Tunnel Replacement Project Engagement undertaken by the Ministry of Transportation and Infrastructure under s.26 of the Freedom of Information and Protection of Privacy Act. For questions about the collection of personal information, please contact the Project Director, Ministry of Transportation and Infrastructure, George Massey Tunnel Replacement Project, 2030 – 11662 Steveston Highway (Ironwood Plaza), Richmond, BC V7A 1N6, or call 1-855-562-7739.*



**BC JOBS  
PLAN**



**B.C. on the Move**

1. The Project includes a new 10-lane bridge to replace the Tunnel, reconstructing the Westminster Highway, Steveston Highway and Highway 17A interchanges, a multi-use pathway for cyclists and pedestrians on the new bridge, new transit/HOV lanes and improvements to Highway 99 between Bridgeport Road in Richmond and Highway 91 in Delta. **What questions do you have, if any, about the draft project scope?**

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2. The new bridge and Highway 99 improvements will be constructed while keeping traffic as it does today. This includes maintaining counterflow operations throughout construction. **What questions do you have, if any, about traffic management during construction?**

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3. The Project will undergo Provincial Environmental Assessment review, which will consider the potential effects of the Project and how to appropriately address them. **What questions do you have, if any, about the environmental review for this Project?**

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4. **What other questions do you have, if any, as the Project moves forward?**

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5. **Please rate your level of agreement with the proposed transit/HOV lane extensions**, which would add one lane in each direction to the new crossing for use by transit and carpool vehicles with two or more persons. *[Please check only one]*

- Strongly Agree     Agree     Neither Agree nor Disagree     Disagree     Strongly Disagree

6. **Please rate your level of agreement with the proposed addition of one general-purpose traffic lane in each direction**, which would provide room for slower-moving and merging traffic, and accommodate for future growth, while maintaining the three lanes in each direction for other traffic that exist in the peak direction today. *[Please check only one]*

- Strongly Agree     Agree     Neither Agree nor Disagree     Disagree     Strongly Disagree

7. **Please rate your level of agreement with the proposed multi-use pathway** on the bridge for cyclists and pedestrians, which would connect to Steveston Highway in Richmond and River Road in Delta. *[Please check only one]*

- Strongly Agree     Agree     Neither Agree nor Disagree     Disagree     Strongly Disagree

8. Page 30 of the Project Definition Report provides information on how each of the Project goals will be measured and evaluated. **Would you add or change any measurements to help determine the Project's success?**

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9. The Province intends to fund the Project through user tolls and is working with the federal government to determine potential funding partnerships. **Please use the space below to provide your comments about tolling as a funding source.**

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10. **On average, how frequently do you use the George Massey Tunnel?** *[Please check only one]*

- 4 or more days a week     At least once a week     At least once a month  
 A few times a year     Once a year or less     Never

11. **When you travel Highway 99 between Oak Street Bridge and the U.S. border, where do you usually enter Highway 99** (e.g., from what on-ramps?) *[Please check all that apply]*

- Oak Street or north     Bridgeport Road     Highway 91 in Richmond  
 Westminster Highway     Steveston Highway     Highway 17A/River Road  
 Highway 17     Highway 10/Ladner Trunk Road     Highway 91 in Surrey/Delta  
 King George Boulevard     32<sup>nd</sup> Avenue     8<sup>th</sup> Avenue  
 U.S. Border     Not Applicable

12. **When you travel Highway 99 between Oak Street Bridge and the U.S. border, where do you usually leave the Highway** (e.g., from what off-ramps?) *[Please check all that apply]*

- |   |  |  |
|---|--|--|
| <input type="radio"/> Oak Street or north   | <input type="radio"/> Bridgeport Road              | <input type="radio"/> Highway 91 in Richmond     |
| <input type="radio"/> Westminster Highway   | <input type="radio"/> Steveston Highway            | <input type="radio"/> Highway 17A/River Road     |
| <input type="radio"/> Highway 17            | <input type="radio"/> Highway 10/Ladner Trunk Road | <input type="radio"/> Highway 91 in Surrey/Delta |
| <input type="radio"/> King George Boulevard | <input type="radio"/> 32 <sup>nd</sup> Avenue      | <input type="radio"/> 8 <sup>th</sup> Avenue     |
| <input type="radio"/> U.S. Border           | <input type="radio"/> Not Applicable               |  |

13. **When using the Tunnel, how do you most frequently travel?** *[Please check only one]*

- Private vehicle, alone
- Private vehicle, with other passengers
- Other commercial vehicle (smaller truck, bus, taxi, delivery vehicle, service vehicle)
- Transit
- Cycling or walking, and used the shuttle service
- Commercial vehicle, over 5,500 kg

14. **When the new bridge opens, it will help relieve congestion and provide more travel time reliability. Because of this, my use of the crossing will...** *[Please check the box that best describes you]*

- Increase, because I will travel more often generally
- Increase, because I will travel more often on this crossing instead of others
- Will stay about the same
- Will decrease

15. **Where do you live?** *[Please check only one]*

- |                                  |   |                                   |                                 |
|----------------------------------|---|-----------------------------------|---------------------------------|
| <input type="radio"/> Delta      | <input type="radio"/> Richmond                    | <input type="radio"/> Surrey      | <input type="radio"/> Vancouver |
| <input type="radio"/> White Rock | <input type="radio"/> Other Metro Vancouver _____ | <input type="radio"/> Other _____ |                                 |

16. **Where do you normally work/attend school?** *[Please check all that apply]*

- |                                  |   |                                   |                                 |
|----------------------------------|---|-----------------------------------|---------------------------------|
| <input type="radio"/> Delta      | <input type="radio"/> Richmond                    | <input type="radio"/> Surrey      | <input type="radio"/> Vancouver |
| <input type="radio"/> White Rock | <input type="radio"/> Other Metro Vancouver _____ | <input type="radio"/> Other _____ |                                 |

17. **In the past year, have you visited Deas Island Regional Park or crossed over the Tunnel using the Millennium Trail in Delta or the Dyke Road Trail in Richmond?** *[Please check only one]*

Yes       No

18. **In the past year, have you visited Deas Slough or one of the marinas near the George Massey Tunnel by boat?** *[Please check only one]*

Yes       No

19. **Please indicate your age range.** *[Please check only one]*

19–24       25–44       45–64       65–74       75+

20. **Please provide any additional comments.**

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This survey is voluntary and a response is encouraged, not required. Please do not provide any third-party information (i.e. talk about others) in your responses to the survey.

## THANK YOU FOR PROVIDING YOUR INPUT

**Please complete and return your Feedback Form on or before January 28, 2016.**

### To return your Feedback Form:

**Online:** [masseytunnel.ca](http://masseytunnel.ca)

**By email:** [masseytunnel@gov.bc.ca](mailto:masseytunnel@gov.bc.ca)

**By mail:** Ministry of Transportation and Infrastructure  
George Massey Tunnel Replacement Project  
2030 – 11662 Steveston Highway  
(Ironwood Plaza)  
Richmond, BC V7A 1N6

The George Massey Tunnel Replacement Project Team will review your responses in order to finalize the Project scope and cost estimate, and take the next steps toward planned start of construction in 2017. The environmental review is also expected to begin in early 2016. Our community engagement will continue throughout this process. For more information, please visit the Project website at [masseytunnel.ca](http://masseytunnel.ca).